



Volusia/Flagler SHRM Chapter

Affiliate of the Society for Human Resource Management (SHRM)

As a service to our members, the Volusia/Flagler SHRM Chapter seeks continuing education credit for the PHR , SPHR or GPHR designations for each monthly chapter meeting. The CE (recertification) credit is provided through the HR Certification Institute.

Please assist us in obtaining pre-approval for recertification credit(s) by completing the Educational Activity Information for your presentation. Below are several questions which the Educational Activity Information submission must answer and an example of a recent chapter program that was submitted, and successfully approved, for recertification credit.

Program Description for HR Certification Institute:

1. **Title of Educational Activity** *(should reflect the HR-related content of the event).*

“Best Practices” in the Unemployment Claims and Hearing Process(es)

2. **Please describe why the presenter(s) is/are uniquely qualified to teach this subject** *(include presenter'(s) biography)*

After graduating Cornell University with a BS in Business Management, Matt spent five (5) years bringing a startup computer software company to market.

That company developed specialized programs for the Health Insurance brokerage community.

Utilizing the skills learned at this software company, Matt played a prominent role in the design of Barnett Associates unemployment claims system coupled with their online reporting system.

For the past twelve (12) years Matt has progressed from Assistant Director of Tax to his current title of Vice President. During his time with Barnett, he has developed an extensive working knowledge in all areas of unemployment and employment verification. He is an active speaker within the unemployment, payroll, and HR community. He speaks at both local and national levels for the APA, The Broadband Tax Institute, SHRM, and for the Unemployment Workers Compensation Association (UWC).

3. Please describe the content of the activity, including learning objectives, and how it will add to a Human Resources professional's knowledge (*see below for an example of a recent submission*).

This presentation will educate the audience on developing "Best Practice" standards as it relates to their unemployment claims and hearings process. This seminar breaks down the various separation categories and illustrates effective methods which produce the most favorable outcomes when dealing with the unemployment claims process.

- Why Fight Unemployment Claims, The Importance?
- Identifying Quality Claims to Protest
- Developing Best Practice Approach to Contesting
- Hearing Appeal Process & Your Participation

4. If this presentation has been pre-approved by the HR Certification Institute in the past, please provide the Program ID.